

## REPAIR COVERING LETTER

Schmidt u. Bender GmbH & Co. KG Optische Geräte  
Serviceabteilung  
Am Grossacker 42  
35444 Biebertal  
Germany

**Note:** Please fill in the form and enclose it with your riflescope to be sent in. You can also put it in a window envelope and attach it directly to the package. We have completed the addressing for you.  
Please send your riflescope only as an **insured parcel**.

### Your contact details

First name<sup>1</sup> \_\_\_\_\_ Last name<sup>1</sup> \_\_\_\_\_

Street, House No.<sup>1</sup> \_\_\_\_\_

Postal/ZIP code<sup>1</sup> \_\_\_\_\_ City<sup>1</sup> \_\_\_\_\_

Country<sup>1</sup> \_\_\_\_\_

Telephone \_\_\_\_\_ Email<sup>1</sup> \_\_\_\_\_

Customer Number<sup>2</sup> \_\_\_\_\_

Return to this address

### Your local dealer

Company \_\_\_\_\_

Street, House No. \_\_\_\_\_

Postal/ZIP code \_\_\_\_\_ City \_\_\_\_\_

Country \_\_\_\_\_

Telephone \_\_\_\_\_ Email \_\_\_\_\_

Customer Number<sup>2</sup> \_\_\_\_\_

Return to this address

### Product details

Product name \_\_\_\_\_

Serial No.<sup>3</sup> \_\_\_\_\_

<sup>1</sup>These fields are required.

<sup>2</sup>If known

<sup>3</sup>You will find the serial number on the bottom of the ocular haed, on the left side of your elevation turret or on your Riflescope Card.

**What has to be done?**

- Retrofit
- Turrets
  - Install BDC (Bullet drop compensator)
  - Elevation
  - Windage
  - Other turrets \_\_\_\_\_
  - Change adjustment (click value, turret rotation cw/ccw)
- Reticle
  - Non-illuminated to illuminated reticle from \_\_\_\_\_ to \_\_\_\_\_
  - Exchange illuminated reticle from \_\_\_\_\_ to \_\_\_\_\_
  - Exchange non-illuminated reticle from \_\_\_\_\_ to \_\_\_\_\_
- Others \_\_\_\_\_
- Repair
  - Particles inside
  - Moisture inside
  - Adjustment
    - Parallax adjusted/readjusted
    - Diopter adjustment defective
    - Magnification adjustment defective
  - Reticle defective
  - Illumination defective
  - Reticle Adjustment
    - Elevation defective
    - Windage defective
- Other defects \_\_\_\_\_
- Service
  - Inspection (Reticle adjustment, Parallax adjustment, Magnification adjustment, Check diopter adjustment, disassemble riflescope for cleaning and new grease, exchange of o-rings)
  - Shockproofness checked
  - Image jump checked
  - Illumination personalised programming
  - Complete check (Shockproofness, parallax adjustment, diopter adjustment, BDC)

Supplementary description

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I would like to keep my old packaging<sup>4</sup>                       I would like a new packaging<sup>4</sup>

I ask for warranty repair, a copy of the invoice is enclosed<sup>5</sup>

Upon receipt of your riflescope, a failure analysis will be performed. If it is determined during this process that the defect is not covered by our warranty, we will contact you with a cost estimate.

City, Date \_\_\_\_\_

Signature \_\_\_\_\_

<sup>4</sup>If you do not select either of the two options, you will automatically receive a new package.

<sup>5</sup>This document is required to check whether your product is still under warranty and can be repaired under warranty. We accept no liability or responsibility for enclosed accessories.